

Belle Dene Guest House
Booking Terms and Conditions
Cancellation Policy

Thank you for choosing to book with the Belle Dene Guest House. We look forward to welcoming you.

By making this booking you are entering an agreement with us.

Booking and Cancellation

Upon acceptance of a booking the Belle Dene shall require either a credit card number or deposit of a first night booking per person or payment of the total price quoted in order to retain the room. Acceptance of a booking followed by a credit card number or deposit constitutes a legally binding contract.

In the event of a cancellation of a booking of less than 48 hours or non-arrival of a guest the guest shall pay to the Belle Dene the first night booking. Where the guest gives credit card details to guarantee a booking it is agreed that in the event of a cancellation of less than 48 hours or non-arrival the Belle Dene may debit the Guest's credit card for a first nights booking.

Occupancy

Unless by prior arrangement arrival is from 4.00 – 9.00 p.m. to 10.00 a.m. on the day of departure.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Damages and Breakages

You are responsible and liable for any breakages or damages, which you cause, to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

No Smoking Policy

The Belle Dene operates a strict non-smoking policy. By booking with us you accept that if you break this rule, or are suspected of having broken this rule, your booking will be cancelled. No refund will be given and you will be asked to leave. You may also incur cleaning charges.

Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would however attempt to offer you alternative accommodation. If this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Sorry we do not allow stag or hen groups or pets.

Only registered guests may enter the property and will be allocated keys. Please do not allow other people entry to the building. Please ensure the inner front door is kept locked at all times.

We may change our Terms and Conditions without notice.