

Access Statement - Belle Dene Guest House

Introduction

We aim to cater for guests requiring clean comfortable accommodation to relax in so they can enjoy their visit to Paignton. We have 5 bedrooms made up as 3 double en-suite, one twin en-suite and one single with private bathroom which has its own key to enable guests to keep their toiletries in.

Pre-Arrival

Paignton bus and train stations are both less than a 10 minute walk from the guest house and the National Express Coach station is 1 minute away.

Arrival & Car Parking Facilities

We appreciate you advising us of your estimated time of arrival. On arrival there is a private car park for the sole use of our guests which can accommodate 6 cars. The car park has a level tarmac surface. From the car park there is a concrete path leading to the main front door and a step (average height 12 cm) to the entrance porch. A doorbell is to the right hand side.

To the left hand side of the front pathway is a flat patio/garden area with tables and chairs for guests to enjoy the sunny aspect.

Main Entrance, Reception & Ticketing Area

The inner front door has a step (average height 10 cm) which leads into the hallway of the guest house and this door is always kept locked with guests having their own key to access entry.

On arrival guests are required to complete our registration form and are then shown to their rooms and our facilities explained.

Public Areas - Hall, Stairs, Landing, Corridors etc

Inside the Guest House the floor covering throughout is short-pile carpet. The Dining Room is on the ground floor with flat access.

There are 13 stairs to a small landing followed by a further 4 stairs where rooms 2, 3 and 4 can be found. A further 10 stairs to a small landing followed by a further 5 stairs leads to the top landing and a further 2 rooms.

On each landing there is a fire alarm and fire extinguisher.

There is emergency lighting in the hallway and on the stairs.

Public Areas - Sitting room, lounges, lobbies etc

The inner front door is glass and is locked at all times. Guests have their own key.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

Breakfast is served in the Dining Room on the ground floor and is accessed from our entrance hall between 8 and 9 a.m.

There are four tables one seating 4 people and 3 seating 2 people. Menus are provided in larger print if requested.

Bedrooms & Sleeping Areas

There is central heating throughout the house. The temperature of each guest bedroom is controlled by thermostatic controls on the radiators. The divan beds have white sheets and duvets on. Each bedroom has a hospitality tray with tea, coffee, hot

chocolate and a bottle of water. There is a flat screen freeview television in each room.
Room 2 is a twin en-suite.
Room 3 is a double en-suite.
Room 4 is a single with private shower room along the corridor.
Room 5 and 6 on the upper landing are both double en-suites.

Hairdryer and ironing facilities are available on request.

In the interest of hygiene we do not allow meals or takeaways in the bedrooms.

En-suites

The en-suites and the private shower room all contain washbasin, toilet and walk in shower with glass folding door and extractor fan.

Grounds and Gardens

To the front of the house we have an enclosed garden patio area with tables and chairs available for guests to use. This is surrounded by shrubs and potted plants.

Additional Information

We are totally non-smoking inside the Guest House but in there are ash trays available outside for the use of guests wishing to smoke in the garden area.

There is a fire extinguisher in the entrance hall, middle and top landing.
Should the fire alarm ring evacuation is through the front door and the waiting area is across the road. Evacuation procedures are in the folder in each guest room. Should you require assistance in the event of an evacuation please advise us on arrival. There is emergency lighting on the stairs.

Guests will find leaflets on restaurants, days out and local information in their bedroom folder.

We do not allow dogs at the Belle Dene.

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Future Plans

We are considering new crockery for the dining room.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01803559645 or email belledeneguesthouse@btconnect.com